Residency Preceptor Development Roundtable:

Integrating Successful Preceptor Development Programs into Your Health System

Ksenia Hankewych, PharmD
Pharmacy Manager, Anticoagulation Clinics, PGY-1 Community Based Pharmacy Residency program Coordinator

Abbie Lyden, PharmD, BCPS
Associate Professor, Rosalind Franklin University of Medicine and Science;
Emergency Medicine Clinical Pharmacist, Northwestern Memorial Hospital

Abby Shumaker, PharmD, BCCCP Intensive Care Unit Clinical Pharmacist, PGY-1 Residency Program Director Blessing Hospital



Disclosures

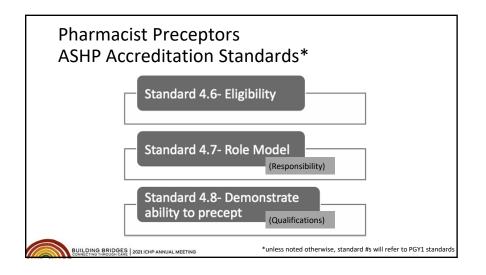
· The presenters have nothing to disclose.



Objectives

- 1. Review successful strategies for pharmacy preceptors to complete the ASHP Academic & Professional Record form and discuss areas of opportunities that have led to increased compliance with preceptor criteria
- 2. Describe approaches to evaluating deficiencies, developing goals, and tracking success for preceptors-in-training
- 3. Outline the methods by which educational topics are identified and discuss the processes used to provide activities aimed at fostering preceptor development





Standard 4.6 (PGY1): Preceptor Eligibility

- · Licensed pharmacist +
 - ≥3 years practice experience

OR

- ASHP-accredited PGY1 residency + at least 1 year practice experience
 OR
- ASHP-accredited PGY1 & PGY2 residency + at least 6 months practice experience



Standard 4.7 - Preceptor Responsibility: Serves as a Role Model

- 4.7.a. contribute to the success of residents and the program
- 4.7.b. provide learning experiences in accordance with Standard 3
- 4.7.c. participate actively in the residency program's continuous quality improvement processes
- 4.7.d. demonstrate practice expertise, preceptor skills, and strive to continuously improve
- 4.7.e. adhere to residency program and department policies pertaining to residents and services
- 4.7.f. demonstrate commitment to advancing the residency program and pharmacy services.

Opportunities for preceptor development in this standard:

Preceptorship of learning experience
Attending resident activities

Attending conference in practice areas Publications/research in practice areas

How it is surveyed:

Review of relevant documents (e.g., learning experience descriptions, residents' evaluations of preceptors and learning experiences). Discussion with preceptors and residents.

BUILDING BRIDGES | 2021 ICHP ANNUAL MEETING

Standard 4.8 - Preceptor Qualifications Ability to Precept Opportunities for

- 4.8.a. demonstrating the ability to precept residents' learning experiences by use of clinical teaching roles (i.e., instructing, modeling, coaching, facilitating) at the level required by residents
- 4.8.b. the ability to assess residents' performance
- 4.8.c. recognition in the area of pharmacy practice for which they serve as preceptors
- 4.8.d. an established, active practice in the area for which they serve as preceptor
- 4.8.e. maintenance of continuity of practice during the time of residents' learning experiences
- 4.8.f. ongoing professionalism, including a personal commitment to advancing the profession.

Opportunities for preceptor development in this standard:

Teaching certifications

Preceptor training

Board certification

Institutional clinical or operational initiatives

How it is surveyed?

A LOT of Academic & Professional Record



ASHP A&P Form

Correlates with:

- 4.6 (page 1):
 - o Preceptor eligibility
- 4.8c (section 1):
 - Recognition in area of practice
- 4.8d (section 2):
 - o Established, active practice
- 4.8f (section 3):
 - Ongoing professionalism



ashp

Dockanion
Callege or University
Dates
Degree/Mujor
Exclusion
Exclu

POSTERADURI TRAINING (e.g., recidency, fellowolog)

Specific Type of Organization Program Director Oraces

Program Director Oraces

Northwestern Memorial Roughd

Right Recidency, Critical Care Registrated Women's Pharmal Women's Pharmal Processor, Registrated Women's Pharmal Recidence Processor, Registrated Registrated Recidence Processor, Registrated Recidence Processor, Recidence Processo

BUILDING BRIDGES | 2021 ICHP ANNUAL MEETING

PROFESSIONAL EXPERIENCE (List your exp TING first.)

	British describe vor contributions/reperiences in the following settlens, which correspond to faultications of the Residency Program Directs and Proceedings, and one in bours in Standard at the Artificial Standard for Pastignolator Vero Che (PCPI) Pharmory Residencies or the ASIP Accreditation Standard for Postporductor Vero (PCPI) Pharmory Residencies, Edit or this Goldence December for the ASIP Accreditation Standard for the Residency Residence, Edit or the Goldence December for the ASIP Accreditation Standard for the Residence of the Residence December of the ASIP Accreditation Standard consideracy pages referred and spectrosic sufficiency confidence. Programs for additional information consideracy pages referred and spectrosic sufficiency confidence.
• Decembin	 Recognition in the area of pharmacy practice for which you serve as a preceptor. (A minimum of one sample in this section must be addressed. If preceptor recognition is by receivabiling/privileging grated by organization, a copy of the organization's credentialing process policy must be included in the pre-survey packst. Include only examples of active practice after fermure and any residency training (See Guidance A.B.C.)
 Recognition 	 Active BPS Certification(s) (type(s) and expiration date):
• Established active practice	 Post-graduate Fellowship in the advanced practice area or advanced degrees related to practice area beyond
 Established, active practice 	entry level degree (e.g., MS, MBA, and MHA):
	 Fellow Status for a State or National Organization:
	 Certificate of completion from a state or nationally available-program that relates to the area of practice
	grecepted (Note: health-system/local residency site based programs are excluded):
	 Pharmacy related certification recognized by the Council on Credentialing in Pharmacy (CCP) (Note: BLS, ACLS,
	PALS do not meet requirement) (Type(s) and Expiration date):
	 Credential/Privileging Granted by Organization (type(s) and expiration date):
	 Pharmacist of the Year Recognition at state/city/institutional level (list organization and date):
	 Recognition at organization level for patient care, quality, or teaching excellence (please describe type and date of recognition and the approximate number of recipients per year):
	Subject matter expertise as demonstrated by ten or more years of practice experience in the area precepted:
	Subject matter expertise as demonstrated by ten or more years or practice experience in the area accepted.
	An established, active practice for which you serve as preceptor. An minimum of one example in this section should have been demonstrated within the past year). Items fisted in the below areas must pertain to the learning experiences agreeged, Include only examples of active practice after licensure and any residency training and buckled state of contribution/appointment.
	Contribution to the development of clinical or operational policies/guidelines/protocols (Narrative):
	Contribution to the creation/implementation of a new clinical service or service improvement initiative (Narrative):
BUILDING BRIDGES 2021 ICHP ANNUAL MEETING	

MES	SIO	nalism	1	Title			Month/Year
Oics	310	Hallsiii					
one example in thre	e different section	ur personal commitment to advancing is must be demonstrated within the pa	st 5 years - activities older than				
5 years will not be noted below* - See		nclude examples after licensure and ar	ny residency training, except as				
Primary Preceptor for Ph	armacy Students (d	do not include residency preceptorship)		Pharmacy Student/Techn	ician Student/Healthcare Stu	dent Classroom/Lab Teaching	Experiences:
Learning Experience (CC)	ceated.	Number of Student Learning Experiences <u>Excepted</u> Per Year	Most Recent Year Served as a Preceptor	Audience Members	Course/Lecture		Date(s)
					-		+
		Total Mark S					
	esentations to Phar	macy Staff/Other Health Professionals	7	Evaluator at a state/regio	nal residency conference, po	nter evaluator at a professions	al meeting, or eval
Name of Inservice.	_	Audience	Month/Date	other local/regional/state	/national meetings:		
	_			Conference/Meeting	Description		Date(s)
Plentice (beyond member	ship) in National, 5	kate, and/or Local Professional Associat	Sorts:				
Name of Association		ommittee Served, Other Volunteer Worl			-		_
				Publications in Pear-Basis	nwed Journals/Chapters in te	withtnier	
				Title		f Journal/Book	Month/Year
				HOR	Name	F Journal Book	Monthly Year
Presentations or Posts students/residents is acc		rgional/National Professional Meetin	ng (co-authored posters with				
Title		Professional Meeting	Month/Year				
				Reviewer of contributed	papers, grants, or manu	scripts. Includes reviewing/su	ubmitting commo
				standards/guidelines for	professional organizations (ts within your organization)	do not include review of post	ters/presentation
Completion of a Teaching	and Learning Proc	gram (only if completed within the last 5	Constant	Journal Name/Type		Number of Reviews	Date(s)
*May be completed duri		have been a commented within the 1990;	,,,,,,,				

Professionalism,	Type of Program	Sponsor or Setting	Dates or Frequency
Preceptors in Training		ce related to professional practice (e.g., Free C	
1 3	Type of Activity	e reaced to provessional procure (e.g., rice c	Dates
		in to Other Health Care Facilities or Profession ion, mock surveyor, or practitioner surveyor):	nal Organizations (e.g., invited thought lead
	Type of Activity		Dates
		committees within enterprise (e.g. work in	npacts more than one site across a heal
	Active involvement on system): Type of Activity	committees within enterprise (e.g. work in	npacts more than one site across a healt
	system):	committees within enterprise (e.g. work in	
	system): Type of Activity	committees within enterprise (e.g. work in	Outes

BUILDING BRIDGES 2021 ICHP ANNUAL MEETING

Preceptor struggles with A&P
Interpretation of form
 Common mistakes require preceptor education: Timeframe Where to record information Not giving themselves enough credit!
 Some may find certain criteria are harder than others to meet 4.8.c Recognition in field New grad and some seasoned clinicians 4.8d and 4.8f: must keep up contributions
What other struggles have you seen? BUILDING BRIDGES 2021 ICHP ANNUAL MEETING BUILDING BRIDGES 2021 ICHP ANNUAL MEETING

Academic & Professional Record

Opportunities to Improve Compliance



Strategies of three programs: outline

- 1. Preceptor Qualifications Committee
- 1. Individual Preceptor Development
 - a. Manager/preceptor evaluations
 - b. Preceptor-specific development plans
 - c. Goals and monitoring approach for individual plans
- 1. RPD Mentoring
 - a. Goals for preceptors and preceptors in training AND preceptors
 - b. Monitoring and goal setting for preceptors who meet



1. Preceptor Qualifications Committee: Fostering preceptor development by organized monitoring

- Responsibilities/Charge
 - o Ensure pharmacists meet ASHP qualifications for the programs for which they precept OR
 - That they are on an appropriately monitored development plan
 - O Develop and maintain support materials for preceptor development:
 - Preceptor development plan (PDP) template
 - Preceptor self-assessment tool
 - Preceptor development series
 - o Review of preceptor qualifications and assessment
 - Review of preceptor A&P forms
 - Appointment and reappointment of preceptors
 - Create and monitor PDPs for preceptors-in-training
 - o Maintain a central repository of A&P forms, PDPs, & preceptor rosters



1. Preceptor Qualifications Committee (PQC): Membership and Central Repository of Documents

- Membership
 - o Representation from multiple workgroups within the Department
 - o Individual members communicate closely with RPDs
- Central repository of documents
 - o All supporting documents saved on a google drive
 - Accessible to: PQC, RPDs, Coordinator, Managers
 - Preceptor roster must match list in PharmAcademic (maintained by individual RPDs)
 - RPDs and Team Leads inform the PQC of new employees/preceptors/preceptors-in-training

Position	Specialty
Chair	Emergency Medicine
PGY2	Administration
PGY1	Internal Medicine
Member	Ambulatory Care
Member	Cardiology, Transplant
Member	Oncology
Member	Infectious Diseases
Member	Critical Care



How can we monitor compliance: One program's strategy

Preceptor	Completed 2021 review with A&P +/- training plan uploaded? (Yes/No)	Preceptor Qualifications Committee Reviewer	Preceptor or Preceptor-in -training (PIT)?		Residency Program(s) Precepted	Area(s) of Day-to-Day Practice	4.6 Preceptor Meets Eligibility Requirements			Preceptor Appointment (Year)	IF PIT, assigned mentor	If PIT, date of Preceptor Development Plan
Preceptor 1	Yes	DT	Preceptor	No	PGY1	Operations	Yes	Yes	Yes	2021		
Preceptor 2	Yes	AL	Preceptor	No	PGY1, PGY2 Crit Care, PGY2 EM	ED	Yes	Yes	Yes	2021		
Preceptor 3	No, waiting for A&P	JE	Preceptor	No	PGY1, PGY2 Crit Care, PGY2 EM	ICU				2020		
Preceptor 4	Yes	BM	Preceptor	No	PGY1 Onc, PGY2 Amb Care	Specialty (oncology)	Yes	Yes	Yes	2021		
Preceptor 5	Yes	BM	PIT	No	PGY1 MICU, PGY2 Critical Care	MICU	No	Yes	No	***	Advisor 1	8/2/2021
Preceptor 6	Yes	MM	Preceptor	No	PGY1, PGY2 Oncology	Oncology (outpatient)	No	No	No	2021		
Preceptor 7	Yes	EH	Preceptor	No	PGY1	Internal Medicince	Yes	Yes	Yes	2021		
Preceptor 8	No, waiting for A&P	JE	Preceptor	No	PGY1, PGY2 HSPA	Administration				2020		
Preceptor 9	Yes	вм	Preceptor	Yes	PGY2 EM, PGY2 Critical Care	Oncology (inpatient)	Yes	Yes	Yes	2021		
Preceptor 10	Yes	MM	Preceptor	No	PGY1, PGY2 Tx	Cardiology	Yes	Yes	Yes	2021		
Preceptor 11	Yes	JE	PIT	No	PGY1, PGY2 ID	ID	No	Yes	No	***	Advisor 2	1/24/2021
Preceptor 12	Yes	DT	Preceptor	No	PGY1, PGY2 HSPA	Administration	Yes	Yes	Yes	2021		
Preceptor 13	Yes	MM	Preceptor	No	PGY1, PGY2 Onc, PGY2 Amb Care	Oncology (outpatient)	Yes	Yes	Yes	2021		
Preceptor 14	Yes	AL	PIT	No	PGY1, PGY2 Amb Care	Medicine, Psych	No	Yes	No		Advisor 3	8/9/2021
Preceptor 15	Yes	C8	Preceptor	No	PGY1	Drug Information	Yes	Yes	Yes	2021		
Preceptor 16	No, waiting for A&P	EH	Preceptor	No	PGY1, PGY2 HSPA	Informatics				2020		
Preceptor 17	Yes	EH	Preceptor	No	PGY1, PGY2 Amb Care	Medicine, Anticoag	Yes	Yes	Yes	2021		
Preceptor 18	Yes	MM	Preceptor	No	PGY1	IDS/ DT	Yes	Yes	Yes	2021		

1. Preceptor Qualifications Committee: Preceptor Appointment and Reappointment

- Preceptor Appointments and Reappointments
 - o Preceptors are nominated and approved for appointment by PQC
 - o Dates of appointment documented in spreadsheet
 - o Preceptors are appointed for 1 year
 - Process for progression of Preceptors-in-Training discussed later*
- · Timeline of reviews:
 - o Academic and Professional Record Form (annually)
 - Must be updated and submitted to PQC before manager annual evaluation
 - PQC members inform program RPDs if requirements are not met



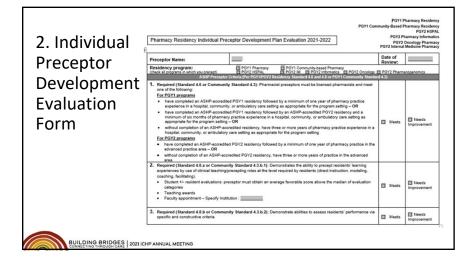
2. Individual Preceptor Development

- Prior to the start of the new academic year, RPD's share the preceptor development plan for the upcoming year.
 - Specific didactic or live CE's
 - Other requirements

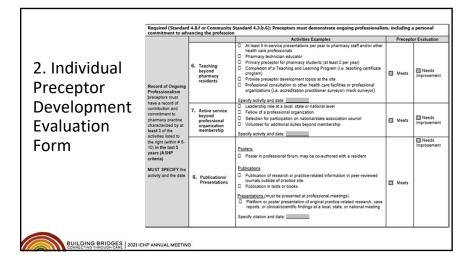
BUILDING BRIDGES | 2021 ICHP ANNUAL MEETING

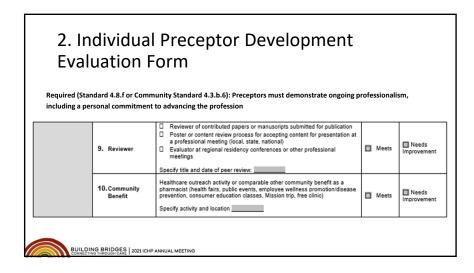
- Preceptors are required to review, update, and submit:
 - ASHP Academic and Professional Record forms
 - Individual preceptor development evaluation form
- 1st review: preceptor and manager
- 2nd review: Program RPD or designee

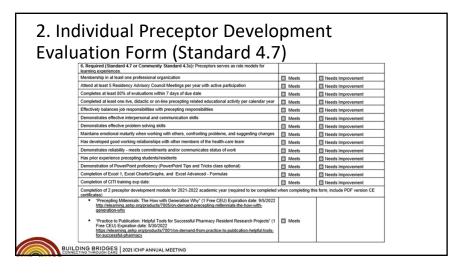




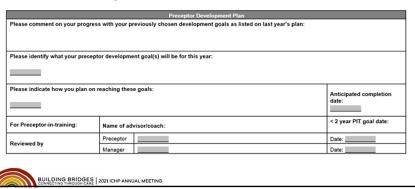
	sequired (Standard 4.8.c or Community Standard 4.3.b.3): recognition in the area of pharmacy practice for which they enve as preceptors (check at least 1 box) BPS certification: expires: Fellow at state-instonal level organization		
0	Certificate of Completion from state/national program (i.e. Epic Willow, Six Sigma, ISMP Med Safety certificate, ASHP sponsored certificate; CDE or similar. NOT BLS, ACLS, PALS). Specify certificate. Post graduate flowarish or advanced degree (such as MRA, MHA). Specify: Formal recognition by peers as a model practitioner (i.e. pharmacist of year; organizational level recognition for an initiative with positive outcomes for all patients). Credentialing/privileging granted with ongoing process of evaluation/peer review. Subject matter expertise as demonstrated by ten or more years of practice experience in the areas of practice that is precepted:	■ Meets	☐ Needs Improvemen
5 0	Specify area of experiise/practice: Specify years of experience: lequired (Standard 4.8.d or Community Standard 4.3.b.4): Established active practice in the area precepted (check at		
	ass 1 box) Implementation of a new service or service improvement Development of clinical or operational policies/guidelines/protocols	■ Meets	☐ Needs Improvement







2. Individual Preceptor Development Plan: Goal setting



2. Individual Preceptor Development

- Goal Setting
 - Designation of goals for the upcoming academic year
 - · Plan for goal achievement documented
- Review progress of last year's goals
- Committee of RPDs, RPCs, and pharmacy leadership confirm the re-appointment of each preceptor
- Signed/Dated and placed in employee file
- Preceptor and Manager track goal progress



3. RPD Mentoring

- Small program with about 12 preceptors total
 - No subcommittee of RAC
 - · Only one program to maintain
- Goals for preceptors and preceptors in training AND preceptors
 - Review of the goals set for the previous year
 - Review residents feedback
 - Review preceptor self-assessments
 - Review of preceptor qualifications
 - Review of professional accomplishments from previous year



Preceptors-in-Training

Approaches to evaluate deficiencies, develop goals, & track success



Preceptors in Training (PITs)

- ASHP Standard 4.9: Pharmacists new to precepting who do not meet the qualifications for residency preceptors in sections 4.6, 4.7, and 4.8 (also known as preceptors-in-training) must:
 - o 4.9.a.(1) be assigned an advisor or coach who is a qualified preceptor; and
 - 4.9.a.(2) have a documented preceptor development plan to meet the qualifications for becoming a residency preceptor within two years.
- "THE PLAN"
 - o Must be documented & provide opportunity for PITs to become full preceptors
 - o Within two years
- As you are creating your program's plan, consider:
 - o Who will be your "coaches"
 - o Plan must have clear deadlines to meet requirements (within two years)
 - O Do you want this to be a part of your organization's performance review process?



BUILDING BRIDGES | 2021 ICHP ANNUAL MEETING

Case LT: Preceptor-in-Training

LT graduated from your PGY1 Pharmacy Residency Program 15 months ago

- Took a staffing position in the inpatient pharmacy
- Expressed interest in working with residents
- Teaching Certificate completed during residency
- Member of a few national pharmacy organizations
- Enjoys community service and is involved in many health-care related initiatives



BUILDING BRIDGES | 2021 ICHP ANNUAL MEETING

Does LT meet preceptor eligibility criteria?

Standard 4.6: Eligibility of Preceptors

- Completed PGY1 residency program
- ASHP-accredited PGY1 residency + at least 1 year practice experience
- Pharmacy practice experience is relevant to the practice setting in which learning experience is conducted



Is LT a role model?

Standard 4.7: Preceptors' Responsibilities/Role models

- Involve LT in the program's quality improvement process
- Teach LT to build, implement, and maintain learning experiences
- Ensure LT attends RAC meetings
- Member of professional organizations volunteer beyond membership



BUILDING BRIDGES | 2021 ICHP ANNUAL MEETING

Does LT demonstrate ability to precept?

Standard 4.8: Demonstrate ability to precept

- · Review of instructing, modeling, coaching, and facilitating
- Specific, constructive criteria-based, actionable feedback
- Plan for LT to attain
 - O Board Certification
 - O Certificate program that relates to area of practice
 - O Post-graduate fellowship, or other advanced degree
 - O Formal recognition by peers
 - O Credentialing and privileging



Does LT demonstrate ability to precept?

Standard 4.8: Demonstrate ability to precept

- LT should actively practice and have continuity in the learning experience she precepts
 - Assign policy or guideline development
 - o Implementation of clinical services or service improvement
 - O Active organizational committee involvement
 - o Leadership role



Does LT demonstrate ongoing professionalism?

- At least 3 activities in the last 5 years
 - Resident projects or posters
 - Evaluator or posters or projects
 - Student Preceptor
 - Teaching Certificate program
 - Community wellness activities/service
 - Publication or presentation



Plan for fostering preceptor development: LT

Start with Documentation of Initial Preceptor Qualifications and Training

- Completed prior to the 1st precepted experience
- Consists of criteria based forms, didactic learning, one-on-one live discussions with the RPD, and simulation
- Reviewed by RPD and/or Manager
- Added to Pharmacist initial training in employee file



Initial Preceptor Qualifications and Training

Pharmacy Residency Preceptor Development Strategy

Purpose: To outline a plan for development of preceptors for pharmacy residents for initial assessment of preceptor qualities to ongoing activities to maintain a sustained performance for aptitude, skill, and desire to precept residents. (Refer to Appendix 1 for ASHP preceptor qualifications and program responsibilities)

Initial preceptor qualifications and training

(ADD to Pharmacist On-Boarding/Initial Training Grid)

Prior to the first precepted experience, each preceptor must complete the following: (criteria based forms, didactic learning, one-on-one live discussions with the residency program director (RPD), and simulation)

Activity	To be completed/confirmed by:	Method/Comments
ASHP Preceptor Academic and Professional Record Form and accompanying Preceptor Individual Development Plan Evaluation Form	Preceptor with initial review by manager, final review by RPD	Document completion Signed copies of both forms in employee file Electronic copy of ASHP Academic and Professional Record Form to RPD
Review of the current pharmacy residency manual(s)	RPD	Live discussion
Review of ASHP Resident's Learning Taxonomies and APhA Systematic Curriculum Design and Implementation (SCDI)	RPD	Live discussion
Review of PharmAcademic for documentation of evaluations	RPD	Live discussion
Completion of module "Starring Roles: The four preceptor roles and when to use them" with successful completion of post test	Manager	Online learning Place certificate of completion in employee file
Completion of "Understanding Learning Taxonomies and Levels" with successful completion of post test	Manager	Online learning Place certificate of completion in employee file
Completion of CITI Training	Manager	Online learning Place certificate of completion in employee file

PIT-specific Template

- Qualified preceptor advisor assigned by RPD
 - o Advisor & PIT must be in same practice area
- · Advisor & PIT work with PQC:
 - O Create an individual preceptor development plan
- Timelines:
 - o Advisor and PIT meet quarterly
 - Discuss feedback from students and residents
 - o Advisor and PIT update the PQC & RPD biannual
 - O Documented plan must provide opportunity for:
 - PITs to become full preceptor within 2 years

Activity		Documentation	Advisor/RPD Asse	ssment
Education	(school/gradus	tion date)	(verified/unverified	1
PGY1 Residency	(name of resid	incy)	(verified/unverified	
PGY2 Residency	(name of resid	incy]	[verified/unverified	1
rears of Experience	lyears (specific	details in A&P()	(verified/unverified	1
Jicensed Pharmacist	(filinois formse	umper]	[verified/unverified	1
receptor Deficiency(s)		reample: A&P question 1:	(verified/unverified	1
Category and specific		area of pharmacy practice		
deficiency within A&P form)	"established, a are a precepto	tive practice for which yo	4	- 1
	Irai	ning Plan		
Activity		Docume	etation	\neg
Idvisor Name*	XXX			
Advisor Role	(title, pract	ce area		
nitial Plan	Goals: (var	ies by PIT, but should inclu	ide ASHP requirements and	
			WH preceptor development	series
		preceptor development Ci		
		varies by PIT	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
		oprovement: [varies by Pl	72	
	and must be a full pre	ceptor who practices in a	similar area as PIT	
Created on: [Date] Deadline for preceptor a (Note: documented plan wi	ppointment: [Date] I provide apportuniti	s for PIT to become a full :		
Created on: [Date] Deadline for preceptor a Note: documented plan wi Signature (may be electroni	ppointment: [Date] I provide opportunition () [Pill written signatu	is for PIT to become a full ;		
Advisor is assigned by RPO Created on: [Date] Deadline for preceptor a (Note: documented plan wi Signature [may be electron "**Updated by PIT and	ppointment: [Date] I provide apportunition [] [Pill written signature] [] [Advisor written signature]	is for PIT to become a full pref	preceptor <u>within 2 years)</u>	r twice
Created on: [Date] Deadline for preceptor a (Note: documented plan wi Signature (may be electroni Signature (may be electroni "**Updated by PIT and	ppointment: [Date] I provide apportunition [] [Pill written signature] [] [Advisor written signature]	rel and Monitoring of Pla depresented to Precepto annually**	preceptor <u>within 2 years)</u> <u>B:</u> Qualifications Committee	
Created on: [Date] Deadline for preceptor a (Note: documented plan wi Signature (may be electroni Signature (may be electroni "**Updated by PIT and	ppointment: [Date] provide opportuniti [] [Pff written signatu. [] [Advisor written signatu. [] Updates a advisor quarterly as	rel and Monitoring of Pla depresented to Precepto annually**	preceptor <u>within 2 years)</u> <u>B:</u> Qualifications Committee	r twice f Q4 Update
Created on: [Date] Deadline for preceptor a Note: documented plan wi Signature (may be electroni "*Updated by PIT and for Updated of State	ppointment: [Date] provide opportuniti [] [Pff written signatu. [] [Advisor written signatu. [] Updates a advisor quarterly as	rel and Monitoring of Pla depresented to Precepto annually**	preceptor <u>within 2 years)</u> <u>B:</u> Qualifications Committee	

BUILDING BRIDGES 2021 ICHP ANNUAL MEETING

BUILDING BRIDGES | 2021 ICHP ANNUAL MEETING

Fostering preceptor development

Activities and Education



The Preceptor Development Plan: Standards

ASHP Standards

RPDs are responsible for:

4.4.e. creating and implementing a preceptor development plan for the residency program

4.4.f. continuous residency program improvement in conjunction with the residency advisory committee

ASHP Guidance

- Preceptor development plans are documented and include:
 - Assessment of needs
 - Schedule of activities to address identified needs
 - Review of effectiveness of development plan
- The plan could defer to, or be a part of, an organizational plan.
- The plan may be a group plan or individualized plan or a combination of both
- Consider education to the preceptors on burnout syndrome, the risks and mitigation strategies. (Wellness)



Continuous Quality Improvement: Preceptor Development Plan

- How do we support our preceptors in meeting the standards?
- How do we assess needs?
- How do we ensure plan is successful?
- What is your plan?



Preceptor Evaluation & Development:

"Develop, document & track effectiveness"

Internal data resources

- Preceptor individualized plans
- RAC attendance & meeting minutes
- Completion of continuous education
- Inclusion in annual evaluation
- Demonstrated service excellence

External data resources

- ASHP Preceptor A&P form
- PharmAcademic preceptor evaluation report
- % of evaluations completed on time
- Completion of continuous education

BUILDING BRIDGES | 2021 ICHP ANNUAL MEETING

Preceptor Development Plan: Consider a multifaceted approach

- 1. Preceptor review by the Preceptor Qualifications Committee
- 1. Preceptor review at annual evaluation as a part of organizational plan
- 1. Review of resident evaluations and feedback (RPD conversations, PharmAcademic)
- 1. Preceptor Development Series to ensure preceptor education and advancement
- 1. Preceptor self-assessment



Preceptor Development Series: one program's example

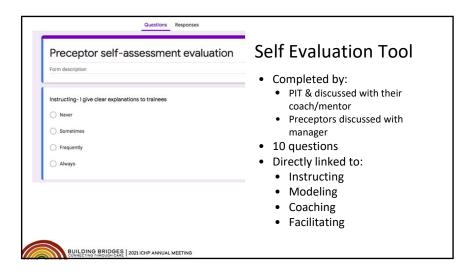
Program Description

- Quarterly series implemented in 2013
 - All preceptors required to attend 2/yr
- Topic Selection:
 - RPD-noted preceptor deficiencies
 - Quality of formative evaluations
 - Quality of LE descriptions
 - Discussions at RAC
 - · Feedback from residents
 - Preceptor self-evaluation tools*
 - Annual Staff survey for needs assessment
- External opportunities:
 - Colleges of Pharmacy
 - ASHP Visiting Leaders
 - ASHP Preceptor Conference

BUILDING BRIDGES | 2021 ICHP ANNUAL MEETING

Programming

- · Wellness: one required annually
- · Standard topics:
 - Giving and receiving feedback
 - Communication of expectations
 - Difficult learners and difficult situations
- Institution-specific
 - Team-based precepting
 - Pharmacy extenders
 - Workgroup best practices
- Writing letters of recommendation
- · Preceptor pearls
- Hot topics in pharmacy, medicine



Assessment of Needs Preceptor Survey

- Sent at least yearly with preceptor self evaluation
- · Some topics listed for idea generation
- · Often the free text ideas are best and based on
 - Resident feedback
- Resident recoback
 Difficult student or resident scenarios
 New research/current events
 RAC discussions
 RPD request (if noticing similar trends among preceptors)
- Topics for the year are chosen based on common themes
- · Preceptors with more subject expertise are asked to lead discussions



Large Group Interactive Discussion

- Consider possible solutions to the following scenarios:
 - What are some of the weaknesses of your current preceptor development plan?
 - What things can be incorporated into your current preceptor development plan?

