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# Successfully increased first dose HPV vaccination completion rate from 32.5% to 65% within designated Primary Care Practices. This was accomplished using a multimodal approach. Improvements in HPV immunization rates will lead to a decrease in future HPV related cancers.

### BACKGROUND

### Introduction:

- Nearly 80 million Americans are infected with the Human Papillomavirus (HPV).
- HPV is thought to be responsible for more than 90% of anal and cervical cancers, 70% of oropharyngeal cancers, 70% of vaginal and vulvar cancers and 60% of penile cancers.
- HPV vaccination provides safe, effective and lasting protection against the HPV infections that most commonly cause HPV-related cancers.
- The CDC's Advisory Committee on Immunization Practices (ACIP) recommends routine vaccination at age 11 or 12.
- HPV vaccination has decreased uptake due to parents' perception and lack of education provided about the vaccine<sup>2,3</sup> as follows:
  - Not needed as child is not sexually active
  - Perceive 11-12 years old is "too early for vaccination"
  - Need additional education by provider before agreeing to vaccination
- Our scope was boys and girls ages 11 and 12 who were seen for a well child visit with a Northwestern Medicine Regional Medical Group (RMG) Primary Care Physician documented in EPIC during the measurement period.
- At baseline, 32.5% of RMG 11-12 year olds seen for a well child visit received the HPV vaccine (Figure #1).
- Our immediate goal was to increase HPV vaccination amongst the 11 and 12 year olds seen for a well child visit from 32.5% to 40% by 2/18/19.
- Our long range goal is an increase in HPV vaccination up to 64%, which aligns with national benchmarks.

### Figure # 1: Baseline Metric – N=169 Children aged 11-12 with a well child visit and evidence of at

least one HPV vaccine. RMG patients seen 9/1/17 - 2/28/18



**Project Approach**: • The HPV Cancer Free team approached the project using DMAIC methodology (Figure #2). Figure #2 Process Map (DMAIC)

**Prepare for Phase II – with targeted** interventions to promote HPV vaccination completion (2-doses) before age 13

Identify practices/physicians' whose rates are lower than their peers. Implement a multimodal approach to increase HPV vaccination rates

- A review of commercial insurance claims data revealed low HPV immunization rates in patients 13 and younger.
- Reviewing literature studies identified beliefs and reasons for low HPV vaccination. • Education and a strong provider recommendation have proven to increase vaccination rates<sup>4</sup>. Evaluated the effect of a multi-modal approach to improve HPV immunization rates. Measured provider individual immunization rates and compared to national benchmarks. • Individual rates were shared with providers to increase accountability, and track best practices. Conducted an anonymous survey of select Family Medicine, Med/Peds and Pediatricians to determine perception of vaccine and reasons HPV uptake was not at benchmark levels. **Figure #3: Survey Results**

- 78% felt that they strongly recommended the vaccine for 11-12 years old, which means that 22% are <u>not</u> 53% would welcome further education for their staff
- 45% believe that parents of 11/12 year olds may bet upset at offering the vaccine at this age (research shows this is not the case)
- 38% felt that sexuality would need to be addressed with discussing the vaccine (it does not) 20% felt that it was more important for females to receive the vaccine than males 18% were concerned with the time involved in discussing this vaccine

- 8% of providers are not convinced of the safety of the vaccine themselves
- (Figure #3).

- A role-playing video was created using a NM Pediatrician demonstrating common questions and interaction simulations. Providers and staff taught how to discuss vaccination according to the CDC's presumptive bundled approach, where HPV vaccination is recommended in the same way on the same day as other adolescent vaccines. Studies show that presumptive statements improve vaccination uptake.

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# Team HPV: Cancer Free! Implementing a Multimodal Approach to Increase HPV Vaccination Rates in the Ambulatory Setting – Phase I

**Executive Sponsor** James Giblin, MD

**Clinical Sponsor** Erin Schutte, MD Sponsor Erin Schutte, MD

### METHODS

**Commercial insurance claims data demonstrated low** HPV immunization rates in patients 13 and younger.



Percent of 11 and 12 year olds seen for a well child visit who have evidence of an HPV vaccination

Data sample indicated 32.5% of RMG 11-12 year olds seen for a well child visit receive HPV vaccine

### 98% felt that public perception of the HPV vaccine was a barrier to immunization

- 93% of respondents were interested in knowing their personal rates
- 85% felt that parental concern about the safety was a barrier

Physician survey results confirmed literature findings; public perception was largest barrier to uptake of HPV immunization

- HPV Cancer Free Team focused on education and materials proven to increase vaccination rates. Parent focused clings were distributed to our designated practices to be placed in each exam room. • Clinic and physician staff education was provided discussing HPV cancers
- EPIC enhancement SmartSet BPA checkbox defaulted to "on" for HPV vaccination.
- Social media outlets utilized to promote HPV Awareness NM Facebook; NM Twitter; WGN Radio.

**Process Owner** Tina McClain, RN

Improvement Leader Michele Monzon-Kenneke, PharmD, BCPS, BCGP

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Impact: As of June 2020, our interventions resulted in an increase in HPV immunization rates from 32.5% to 65% (Figure #4). There are notable variations in HPV rates by medical specialty (Figure #5). We are using this information to assist in tailoring our future interventions to meet our long range goal for all specialties.

			Figur	e #4:					
	HPV Rate Tracking - Rolling 12 month look back, one dose								
80.00%									
70.00%			61.43%	62.67% 63.36% 63.	58% 63.81%	64.50%			
60.00%		50.88	56.08%		64.009	6	64.3:		
50.00%	41.45% 42.23% 43.	50% <sup>45.91%</sup>							
40.00%	32.54%	- 							
30.00%	•								
20.00%									
10.00%									
0.00%	Original Phase 2 March Apri Data baseline 2019 2019 (9/1/17 - (3/1/18 - 2/28/18) 2/28/19)	l May June * 2019 2019	July 2019 August 2019	Sept Oct 2019 Nov 2019	2019 Dec 2019 Jan 2020	March 2020	April 2020		

### **Control Plan:**

- Continue monthly team meetings to evaluate and address practices/areas needing support.
- Provide physicians with individualized monthly un-blinded HPV immunization rates.
- Quarterly participation in Northwestern Medicin **Central DuPage Hospital Family Advisory Council**
- Facilitate ongoing educational opportunities for providers and office staff to promote best practic
- Expand team membership to additional medical specialties (General Medicine, OB-GYN).

## CONCLUSIONS

**Critical success factors:** Multi-disciplinary team membership; actively engaging physicians and offices with education and validated best practices to improve HPV vaccination (clings, presumptive bundled recommendation and sharing individual physician immunization data). Accountability facilitated by providing physicians with individualized monthly un-blinded HPV immunization rates. **Next Steps:** Multimodal approach to targeting interventions and communication to providers, parents and clinicians (attending meetings, utilizing social media, providing opportunities for education/CME). Table #1 illustrates enduring and upcoming interventions. **Future evolution of our project**: Focus on ensuring patients complete vaccination series (2-doses) by age 13.

### REFERENCE

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	F	igure #5:					
	Evidence of 1	Evidence of 1 or more HPV, Monthly by Specialty, Rolling 12 months					
	90.00%						
63.88% (	80.00%		74.82% 74.49% 74.80%				
1%	70.00%	73.95% 73.98% 74.03% 74.65%	74.67%				
	60.00%	56.25%	63.92% 59.77% 53.90%				
	50.00% 55.49% 54.79%	61.29% 60.47% 53.76% 56.25%	53.00%				
	40.00% 45% 45.18	51.90% 48.53% 45.73% 46.64% 46.73% 46.88% 47.16% 46.99% 46.84% 47.30%   40.00% 45% 45.18% 45.18% 46.64% 46.73% 46.88% 46.89% 47.16% 46.99% 45.96%					
	30.00% 32.99% 35.42% 39.08%	35.42% 39.08%					
	20.00% 26.47% <sup>27.02%</sup> 28.79%	20.00% 26.47% <sup>27.02%</sup> 28.79% 33.37%					
	10.00%						
I Maar	 						
2020	2020 Narth April Nav June 19 JUN 19 AUG 19 Se	Nath April 12 May 12 June 19 Jun 19 Aug 19 Sept 19 OCT 19 Nov 19 Dec 19 Jan 20 Feb 20 Nat 20 Apr 20 Nay 20 Jun 20					
Table #1 Enduring and Eutron Interventions							
	Intervention	Frequency	Target Audience				
d	HPV Cancer Free! Team meetings	Monthly, will adjust frequency as needed	n/a				
	Post-project survey to identify which interventions	Once	FP, Peds, Med/Peds				
	Identify parent focused educational materials and	Ongoing	FP, Peds, Med/Peds				
	Provide physicians with their results	Monthly; un-blinded results	FP, Peds, Med/Peds				
е	Family Medicine Physician joined team	March 2019	Patients				
•	Pediatric Physician Champions (Pilot) : Educating Staff Parent focused education	Ongoing	Office Staff				
	Choosing Wisely Video: HPV Vaccine: It's Safe and Effective	March, 2019 – August 2019	Physicians, AHP				
ces.	Family Advisory Council	Quarterly	Parents				
	Physician CME: HPV related Cancers	Once, March 27, 2019	Physicians				
	Extend project to include measuring adolescents who receive 2 doses by age 13	TBD	Physicians, Office Staff, Parents				

Gilkey M, Calo W, Marciniak M, Brewer N. Parents who refuse or delay HPV vaccine: Differences in vaccination behavior, beliefs and clinical communications preferences. Hum Vaccin

No conflicts of interest to disclose