



11:30 AM - 1:00 PM

Crystal Room

## NETWORKING LUNCH

- **Academia**
- **Ambulatory Care**
- **Leadership/Management**
- **Medication Safety**
- **New Practitioners**
- **Pharmacy Practice**
- **Pharmacy Technicians**



## 2019 ANNUAL MEETING NETWORKING SESSION DISCUSSION TOPICS

### ACADEMIA

1. How is your college addressing the Entrustable Professional Activities?
2. What innovative teaching or learning methods have you employed in the classroom?
3. How is your college addressing mind and wellness amongst faculty, staff and students?
4. What are some tips for challenging the student or resident who continually "exceeds expectations?"

### AMBULATORY CARE

1. Describe continuum of care services that you currently provide at your site.
2. Are there any additional services that you'd like to expand to enhance patients' safety? Please specify.
3. What types of patient outcomes would be improved after providing these services (i.e. ECHO Model: Economic, Clinical, Humanistic Outcomes)?
4. Are there ambulatory care pharmacists in Illinois that have expertise on these services? Please feel free to share with ICHP for future presentations.
5. How can ICHP help ambulatory care pharmacists in their efforts to expand their services in IL?
6. What types of reimbursement for services (or billing for ambulatory care pharmacy services) are you experiencing at your site? Has this changed, if at all, with shift to value-based care?

### MEDICATION SAFETY

1. Two former clean room pharmacists at New England Compounding Center (NECC) were sentenced in federal court in connection with the 2012 nationwide fungal meningitis outbreak. What are your thoughts on this verdict? How do you ensure that your IV room pharmacists and technicians are keeping the environment clean?
2. USP 797 was recently revised. Has anyone implemented this revision? What difficulties do you have with USP 797 compliance?
3. Is zero harm achievable? What is your institution focusing on for zero harm (falls, hypoglycemia, CAUTI, CLABSI, post-op respiratory failure, post-op VTE, 7-day readmission, HAPI stage, etc.)?
4. What insulin safety strategies has your institution implemented? Do you track hypo and hyperglycemia trends?
5. What opioid safety measures has your institution implemented?

### LEADERSHIP/MANAGEMENT

1. How can or have you helped your staff become little "L" leaders within your organization?
2. What resources have you found that have helped you develop your leadership skills?
3. What major issues have you had to address in anticipation of regulatory inspections?
4. What can leaders do to get staff members (pharmacists and technicians) involved in professional organizations?
5. What management issues keep you up at night?

### PHARMACY PRACTICE

1. What are your thoughts on tech check tech? Have you implemented this in your pharmacies?
2. How do you handle staffing as pharmacy services are expanded?
3. What is your experience with robotics in the pharmacy? Examples: preparing IV medications, restocking medications, etc.
4. How does your pharmacy handle drug discontinuation orders? Are these all reviewed by a pharmacist?
5. Does your institution have any policy or approach in place to combat the opioid crisis?
6. How does your institution handle drug shortages?
7. What approach is your institution taking regarding USP 797 and 800?

### PHARMACY TECHNICIANS

1. What are some barriers that are keeping technicians from attending ICHP meetings?
2. How can ICHP/employers promote to technicians to join ICHP?
3. What are the largest factors contributing to job satisfaction/retention within your place of employment?
4. Do you think that education should be standardized for technicians across the country and that pay should reflect such education/training/tenure?
5. What are some advanced roles that are unique to your place of employment?
6. Do you have any tips for a symbiotic relationship with your techs/pharmacists/residents/leadership group?
7. What is one thing you are hoping to take away from this annual meeting?
8. If ICHP was to offer to bring a technician to shadow the ICHP annual meeting, do you think that any technicians at your institution would take advantage of this?

### NEW PRACTITIONERS

1. How do you balance starting a new career with often competing personal priorities (buying a house, getting married, starting a family, etc.)?
2. Where do you think the profession of pharmacy is heading during your career?
3. What are the things you look for when deciding whether an organization is the right place for you to work?
4. What are some challenges you face as a new preceptor? How have you worked to overcome them?
5. What teaching styles do you enjoy incorporating into your precepting of students and/or residents?
6. What are your strategies to ensure well-being and resilience in order to prevent burnout?

